

Effective Date: 9/1/2026

Privacy Policy

Care Net Services of Quincy respects your privacy and is committed to protecting the personal information you provide through our website, services, educational programs, and communications.

Information We Collect

Depending on how you interact with our organization, we may collect information including:

- Name
- Phone number
- Email address
- Mailing address
- Appointment information
- Information submitted through website forms
- Information voluntarily provided through text messages, emails, or other communications

How We Use Your Information

We may use your information to:

- Respond to your inquiries.
- Schedule or confirm appointments.
- Provide educational resources and program information.
- Send appointment reminders.
- Communicate regarding services you have requested.
- Improve our services and website.

SMS Messaging & Consent

If you provide your mobile phone number through our website, appointment requests,

enrollment forms, or direct communication with our organization, you consent to receive text messages related to services you have requested.

Messages may include:

- Appointment reminders
- Follow-up communication
- Educational resources
- Program updates
- Responses to inquiries you initiate

Message frequency may vary.

Message and data rates may apply.

Reply STOP to unsubscribe.

Reply HELP for assistance.

Consent to receive text messages is not a condition of receiving services.

Carriers are not liable for delayed or undelivered messages.

Mobile Information Privacy

No mobile information will be shared with third parties or affiliates for marketing or promotional purposes.

Information collected as part of the SMS consent process will not be shared with third parties except as necessary to provide messaging services.

Text messaging originator opt-in data and consent will not be shared with any third parties.

Third-Party Service Providers

We may use trusted service providers to assist with website hosting, payment processing, communications, analytics, or other services necessary to operate our organization. These providers may only access information needed to perform services on our behalf and are required to protect your information.

Cookies

Our website may use cookies or similar technologies to improve website functionality and enhance your browsing experience.

Data Security

We use reasonable administrative, technical, and physical safeguards to protect your personal information. While no method of transmission over the internet is completely secure, we work to protect the information you provide.

Third-Party Links

Our website may contain links to other websites. We are not responsible for the privacy practices or content of those websites.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page with an updated effective date.

Contact Us

If you have questions regarding this Privacy Policy, please contact:

Care Net Services of Quincy

Phone: (217) 223-8200

Email: laura@carenetquincy.org

Website: carenetquincy.org